

Lead Product Designer with 10+ years of experience designing and shipping digital products for U.S. and international companies. Proven track record as a **sole and lead designer**, owning discovery, UX strategy, UI design, and delivery while partnering closely with Product, Engineering, and stakeholders. Strong front-end background enabling high-quality handoff, faster iteration, and scalable design systems. Experienced in complex domains including healthcare, B2B platforms, and SaaS.

## CORE SKILLS

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### Product Design

Product Discovery • UX Strategy • User Research • Information Architecture • Interaction Design • UI Design • Design Systems • Prototyping • Usability Testing • Accessibility • Stakeholder Collaboration

### Leadership

Design Ownership • Cross-functional Collaboration • Roadmap Influence • Mentorship (informal) • Design Standards • Decision-making & Trade-offs

### Tools

Figma • Adobe Photoshop • Adobe Illustrator • InVision • Webflow

### Technical Foundation

HTML • CSS / SASS • JavaScript • PHP • Git • Webflow • Laravel • WordPress • Bootstrap • MySQL • Linux • AWS • Google Cloud

## PROFESSIONAL EXPERIENCE

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### Matchwell (Medical Solutions Company) — Senior Product Designer (Lead / Sole Designer) **12/2022 – Present**

- Act as **sole and lead product designer** for a healthcare staffing platform, owning end-to-end design from discovery to delivery.
- Partner closely with Product Managers and Engineers to define problems, shape roadmap priorities, and balance user needs with technical constraints.
- Lead discovery efforts including user interviews, workflow analysis, and usability testing to inform product decisions.
- Design intuitive, accessible experiences for a regulated healthcare environment, improving clarity and ease of use for clinicians and facilities.
- Create and maintain design patterns and reusable components to ensure consistency and faster delivery.
- Support engineering with high-fidelity designs, clear documentation, and implementation guidance, reducing rework and design debt.

### Luxury Presence – Senior UI Developer

**04/2022 – 12/2022**

- Led UI development for high-traffic real estate websites used by thousands of customers.
- Owned the design and implementation of reusable templates, improving scalability and speed of delivery.
- Collaborated with product and engineering teams on a new UI for an internal website builder.
- Improved overall user experience by refining layouts, interaction patterns, and visual consistency.

**3Nos Agency – Senior UI/UX Design and Developer****07/2015 – 03/2022**

- Led end-to-end website projects across multiple industries, acting as the primary design owner.
- Partnered directly with clients to define goals, scope, timelines, and deliverables.
- Designed user-centered experiences and visual systems to strengthen brand consistency and usability.
- Managed multiple projects simultaneously, balancing business needs, user experience, and technical feasibility.
- Built long-term relationships with enterprise clients such as Unimed and Magex Technologies, contributing to repeat business and high satisfaction.

**SitesClub – Brazil – Senior UI/UX Design and Developer****04/2013 – 07/2015****CityBest – Brazil – Senior UI/UX Design and Developer****08/2010 – 04/2013****2XT Software House – Brazil – Senior Web Designer****07/2007 – 08/2010****VOLUNTEER WORK**

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**JAMI - Gospel Mission on Mozambique, Africa – Missionary****2007****EDUCATION & CERTIFICATIONS**

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- Bachelor's degree in System Information – COTEMIG College – Brazil

**2010****PORTFOLIO**

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[marcusferraz.me](http://marcusferraz.me)